

GKN CLAIMS PROGRAM GUIDELINES

Frequently Asked Questions (FAQ) and Examples

This document provides answers to frequently asked questions about the GKN Claims Program established in response to the incident. The Program is designed to provide fair, timely, and transparent compensation to eligible residents and businesses for losses sustained as a result of the Incident. Participation is entirely voluntary.

About the Program

1. What is the GKN Claims Program?

The GKN Claims Program (“GCP” or the “Program”) was established to provide fair and timely reimbursement to eligible individuals, households, and businesses impacted by the mandatory evacuation orders issued by the City of Garden Grove and the Orange County Fire Authority between May 21, 2026 and May 26, 2026 as a result of a chemical incident at the GKN Aerospace Transparency Systems, Inc. (“GKN”) manufacturing facility in Garden Grove, California.

2. When does the Program launch and how long will it operate?

The Program is expected to launch in October, 2026. Once open, eligible Claimants will be able to submit claims for six months or until \$100,000,000 in claims have been approved for payment, whichever occurs first.

3. Is participation in the Program mandatory?

No. Participation is entirely voluntary. Claimants are under no obligation to participate, and Claimants will retain all existing legal rights unless and until they voluntarily accept a settlement offer and execute a release of all past, present, and future incident-related claims against GKN and related persons and entities.

Eligibility

4. Who is eligible to file a claim?

Eligible claimants (“Claimants”) include the following:

- a. Individuals who resided within the Evacuation Zone as his or her usual place of residence during all or part of the Evacuation Period immediately prior to the Evacuation.
- b. Households who resided within the evacuation zone as their usual place of residence during all or part of the evacuation period (“Households”).
- c. Business that maintained a business operation within the Evacuation Zone during all or part of the Evacuation Period (“Eligible Businesses”). Eligible Businesses include an owner of a multifamily property that incurred losses as a result of the

Incident pursuant to Civil Code section 1941.9(b) when they (i) provided prorated refunds of prepaid rent to eligible individuals or Households whose usual place of residence was within the Evacuation Zone during all or part of the Evacuation Period and were displaced by the Evacuation and/or (ii) provided deductions for such eligible individuals or Households in the following month's rent.

5. Can I file a claim if I was in a warning zone but not under a mandatory evacuation order?

Eligibility to file a claim is determined based on whether your primary residence or physical business location was within the defined mandatory evacuation zone as described in these Claims Program guidelines (defined as the "Evacuation Zone"). Claimants outside the Evacuation Zone are ineligible to apply. If you are uncertain about whether you qualify to file a Claim, you may contact the Program assistance center for guidance at 1-657-526-7470.

6. How many claims can one household submit?

One claim per Household or Eligible Business. Proof of residency will be required. Duplicate claims filed on behalf of the same Claimant will be rejected.

7. Can a business file a claim separately from its owners or employees?

Yes. Businesses may file a Business Interruption Claim for losses of business income sustained during the Evacuation Period. Individual household members who are also business owners should file two separate claims, one for personal losses and another for business interruption losses.

Eligible Losses & Compensation

8. What types of losses are eligible for reimbursement?

The Program covers five categories of eligible losses, provided they were caused by the Evacuation and incurred during the Evacuation Period:

- Lodging — hotel, Airbnb, VRBO, or other temporary accommodations
- Meals — meal expenses (restaurant, takeout, or groceries) during the Evacuation Period
- Transportation — travel costs related to evacuating or alternative commuting
- Lost Wages — income lost by hourly employees unable to work during the Evacuation
- Business Interruption — Lost Profits for Eligible Businesses in the Evacuation Zone

9. How are payments calculated?

Payments are calculated using the following rates and methods:

Category	Rate	Basis / Notes
Lodging	Reasonable cost based on support of up to \$300	Per Household; itemized receipts required.

	per night per necessary lodging or up to 5 nights; Up to \$500 per night if necessary, caused by evacuation, and reasonable	<p>If requesting payment for more than one unit of lodging, requires proof that the number of hotels or rooms was necessary.</p> <p>If requesting payment for more than \$300 per night for lodging, reimbursement up to \$500 per night upon determination that the lodging and expense was necessary, caused by the evacuation, and reasonable.</p> <p>If requesting payment for more than 5 nights upon determination that additional lodging was necessary, caused by the evacuation, and reasonable.</p>
Meals	\$50/day per individual for up to 5 days	Per individual; receipts or attestation
Transportation	\$20/day for up to 5 days for each Household; up to \$50/day with receipts and evidence expenses were necessary, caused by evacuation, and reasonable	Per Household; receipts or attestation required for \$20/day; receipts required for up to \$50 per day
Lost Wages	Actual losses for up to 8 working hours for up to 3 days at actual hourly rate with a maximum of \$500 per day	Per individual; hourly employees only; based on scheduled work days; documentation required
Loss of Use	\$500 flat amount per Household	Per Household; automatically included; no documentation needed
Business Interruption	Lost Profits up to \$5,000/day	Per Eligible Business; documentation required

10. Is there a cap on lodging reimbursement?

Yes. Lodging reimbursement is capped at up to \$300 per night for up to 5 nights per Household during the Evacuation Period. Claimants may be entitled to reimbursement up to \$500 per

night upon evidence that the lodging and expense were necessary, caused by the evacuation, and determined to be reasonable. For Households that booked multiple rooms, the combined nightly cost across all rooms will be reviewed.

For example, a family of 4 with 2 adults and 2 minors who booked two hotel rooms, one for the adults and one for the minors, at \$150/night each (\$300/night combined) would be fully reimbursed. Itemized receipts for both rooms are required.

11. Are salaried employees eligible for Lost Wages compensation?

No. The Lost Wages category is limited to hourly employees only. Salaried employees are not eligible for lost wages reimbursement. Business owners are eligible to file a separate Business Interruption claim.

12. How is Lost Wages compensation calculated?

Lost wages are based on the number of days the claimant was actually scheduled to work during the Evacuation Period — not a flat three-day calculation. Claimants must provide a combination of employment confirmations, pay stubs, work schedules, or equivalent documentation. Compensation is calculated at the Claimant's actual hourly rate for up to 8 working hours with a maximum of \$500 per day per individual. Authorization to confirm work schedules with employers will be required.

For example, an hourly employee that was scheduled to work during the Evacuation Period for 8 hours is eligible for the lost wage compensation for 8 hours at their actual hourly rate with a maximum of \$500 per day they were scheduled to work. Similarly, if an hourly employee was scheduled to work for 6 hours they would be eligible for lost wage compensation for 6 hours at their actual rate with a maximum of \$500 per day.

13. What is Loss of Use and who qualifies?

Loss of Use is a fixed payment of \$500 awarded to every eligible Household, regardless of other compensation categories requested. It requires no additional documentation and is automatically included in every eligible claim. Even households with no hotel receipts, no transportation costs, and no lost wages will receive the loss of use amount. This does not apply to business interruption claims.

14. Are offers negotiable?

Compensation offers are calculated using uniform Program standards. However, Claimants may be asked to submit additional documents if insufficient documents were provided during intake. Additional documents will be reviewed, which can take up to thirty (30) days. If a Claimant is dissatisfied with their Claim offer after complete documentation has been submitted, they may seek an Internal Review and an Independent Review (as set forth in Section 7). If a Claimant is still dissatisfied after these Reviews are complete and does not wish to accept the offer, they may decline the offer and retain their existing legal rights.

How to Apply

15. How do I file a claim?

Eligible claimants may submit a claim through one of two methods:

- Online — through the GKN Claims Program website GKNGGClaimsProgram.com
- In-Person — at a designated in-person assistance center (locations to be announced upon program launch)
- Claim applications are available in English, Korean, Spanish, and Vietnamese (in two dialects) with in-person language interpreters available at community events.

16. What documents do I need to submit a claim?

Documentation requirements vary by cost category and are further defined in the Claims Program Guidelines. All Claimants must provide:

- Proof of Identity — at least one valid form of identification (e.g., driver's license, state issued I.D. card, passport, student I.D., military service or dependent I.D. card, alien registration card, student I.D., permanent resident card, or birth certificate)
- Proof of Residency — at least two documents confirming your address within the Evacuation Zone as of May 2026 (e.g., utility or cellular phone bill, rental/lease agreement, mortgage bill, property tax bill, bank statement, insurance document, lease agreement, and/or government correspondence)
- Evidence of and a representation identifying all individuals living in a Household.
- Documentation showing the Claimant evacuated when ordered and the length of time they were evacuated
- Documentation or an attestation that the Claimant has not already received reimbursement for any losses incurred as a result of the Incident

Additional documentation by category:

- Lodging — hotel folio, bill, invoice, or itemized receipt (hotel, Airbnb, or VRBO)
- Transportation – an attestation if seeking only \$20 per day; if seeking more than \$20 per day, itemized receipts; for any request for reimbursement, evidence that the expense was necessary, reasonable, and caused by the evacuation
- Meals – receipts or an attestation
- Lost Wages — employer letter, pay stubs, or equivalent documentation
- Business Interruption — Proof of Business documentation including business license, California state registration or federal tax id (EIN), and calculation of business losses
 - Provide at least 2 of the following
 - Proof of net income for 2024 and 2025, such as audited income statements and/or financials prepared by an independent CPA
 - Filed tax returns for 2024 and 2025
 - Monthly profit and loss statements for 2026
 - Other documentation evidencing business losses during the Evacuation Period

- The Claims Administrator may request the following additional documentation from Eligible Businesses as evidence of Los Profits: proof of ownership of business (including documentation evidencing all of the owners or control persons of the business), business license, filed 2025 income tax returns, credible books and records from periods immediately before or after the Evacuation Period, and other documentation reasonably requested by the Claims Administrator.

17. Can minors be included within a household claim?

Yes. Minors (individuals under age 18 as of May 21, 2026) may be included in a Household claim. At least one valid form of identification for each minor must be provided, such as a birth certificate, driver's license, state issued I.D. card, passport, military dependent I.D., alien registration card, student I.D., permanent resident card, guardianship order, or other valid form of identification.

Claims Review & Payment

18. What happens after I submit my claim?

Once you submit your claim, the Program will follow a structured review process:

- a. **Submit Claim** — Your Claim and supporting documentation are received through the online portal or in-person assistance center. During the Claim intake process, you will be prompted to provide required documentation to support your Claim.
- b. **Confirm Eligibility** — The Claims Administrator will confirm your eligibility by verifying your identity and that your primary residence or business is within the Evacuation Zone.
- c. **Validate Documentation** — Once Claim eligibility is confirmed, the Claims Administrator will validate your documentation. Your residency and itemized expenses or loss documents are reviewed and validated.
- d. **Calculate Offer** — Using the Program's standardized compensation methodology outlined in this Appendix, the Claims Administrator will generate an offer for you.
- e. **Settlement** — Within seventy-five (75) days of receiving a Claim containing true, accurate, and complete support, the Claims Administrator will present you with an offer in writing in English and the Claimant's selected language when submitting a Claim. The Claims Administrator will provide you with an explanation of the basis for the offer and a draft agreement containing all of the terms and conditions of the offer.

You may accept the offer and sign the settlement agreement, appeal with added documents, or decline the offer within thirty (30) days. Participation in the Program is entirely voluntary. You are not required to accept a Claims Program offer.

If you accept a Claims Program offer, you will be required to sign a release dismissing any current litigation and forfeiting the right to participate or claim in a future litigation or settlement against GKN related to the May 21, 2026 incident.

Claimants are advised that there are multiple putative class actions and individual proceedings related to the May 21, 2026 incident that have been filed in Orange County Superior Court and the U.S. District Court for the Central District of California. Information about the lawsuits, including the case names and numbers, plaintiffs' counsel's names and contact information, the filing court(s) and the presiding judge(s), if available, and information about membership in the putative classes, is available on the Claims Program website. Claimants are advised that if they were to proceed in litigation, such litigation, if successful, could result in a higher recovery to them than participating in this Claims Program.

Claimants are free to accept or reject the offer. All offers shall remain open for a minimum of thirty (30) days. If you fail to accept or dispute the offer within such period, the offer shall expire without prejudice to you resubmitting a Claim during the Claims Program Period as defined in the Claims Program Guidelines. If you choose to accept the offer, you will be prompted to sign a settlement agreement and release of claims, along with all individuals on the Claim.

- f. Issue Payment — On signed acceptance of a Program offer and your full release of all past, present, and future claims against GKN and related persons and entities arising out of or relating to the Incident, payment is issued by check to the primary Claimant who submitted the claim. The check will be mailed to the address which the Claimant listed as their current mailing address in their Claim.
- g. Close Claim — After payment is received, the Claim is considered closed by the Program.

19. How long will the review process take?

The Program intends to provide Claimants with a compensation offer within seventy-five (75) days of receiving a complete Claim.

If a Claimant submits an objection to an offer pursuant to the Internal Review process, the Claims Administrator will review and respond with a decision within thirty (30) days of receiving the Claimant's objection and any additional documentation. Claimants will be notified once all required documentation has been reviewed and deemed complete.

If a Claimant is still dissatisfied with the Claims Administrator's determination after the Internal Review process, the Claimant may submit an objection to the Special Master within 30 days of receiving the decision pursuant to Internal Review.

20. How will payment be issued?

Payment will be issued via check to the primary Claimant who submitted the claim on behalf of the Household.

21. What happens if I want to accept the offer?

Claimants who wish to accept an offer will be required to sign and return the settlement agreement and release of all past, present, and future claims against GKN and related persons and entities arising out of or relating to the Incident. Payment will then be issued by check no later than thirty (30) days after signing the release.

22. What if I do not accept the offer?

Claimants are under no obligation to accept an offer. If an offer is declined, a Claimant will retain all existing legal rights and may pursue other legal remedies. If a Claimant fails to accept an offer within thirty (30) days of an offer's issuance, the offer shall expire without prejudice to the Claimant resubmitting the Claim during the Claims Program Period. Declining a Program offer does not affect your eligibility to pursue independent legal action.

An Internal Review by the Claims Administrator can be requested within thirty (30) days of receipt of a Program offer where a comprehensive review of documentation is conducted. Thereafter, a Claimant who remains dissatisfied with the Internal Review described above may request an Independent Review before the Special Master. The Special Master may, but shall not be required, to individually adjudicate any request.

23. Are there any tax implications?

The Program and GKN cannot provide tax advice. Claimants should refer to a tax consultant for tax-related questions.

Fraud & Program Integrity

24. How does the Program protect against fraudulent claims, data privacy and security?

The Program performs multiple verification checks on all Claimant information, including identity, residency, documentation, and calculated losses. Claims determined to be fraudulent will not be eligible for participation in the Program. The Program maintains appropriate oversight, quality controls, and audit procedures to ensure consistent and responsible claims administration. All Claimant data and documents submitted are handled in accordance with applicable data privacy laws and regulations. Personal information is stored securely and accessible only to authorized personnel.

The information obtained by the Claims Administrator and Special Master shall be used solely for the purpose of processing Claims in the Claims Program and not for any other purpose, except that: (a) GKN shall be entitled to information from the Claims Administrator and Special Master to the extent requested or required by GKN's insurers and for GKN's financial planning; (b) GKN, the Claims Administrator, and the Special Master are entitled to report any suspected fraud to the local, state, and/or federal authorities; and (c) the Claims Administrator may produce information to tax authorities or other governmental agencies to the extent required by law.

25. Can I receive compensation from both this Program and another source for the same losses?

No. The Program is designed to prevent duplicate recoveries. Claimants are expected to disclose any compensation received from other sources for the same losses. Claims involving duplicate recovery will be subject to adjustment or disqualification.

Contact & Support

26. How can I get help with my claim?

Support will be available once the Program launches through:

- The Program website (URL to be announced upon launch)
- In-person assistance centers in the affected communities (locations to be announced)

- A dedicated Program support line (number to be announced)
- Assistance will be available in English, Korean, Spanish, and Vietnamese (in two dialects).

27. I have additional questions not addressed here. What should I do?

Additional information and updates will be made available through the Program website.

Appendix D – Illustrative Examples

Scenario 1: The Rodriguez Family

Family of 4 | Two hotel rooms (\$150/night each) | Transportation requested | One hourly worker, one salaried worker

Household Profile

Household Size	4 people — 2 adults, 2 minors (ages 9 and 12)
Days Evacuated	5 Days
Lodging	Booked two hotel rooms — at \$150/night each (\$300/night combined). Itemized receipts submitted for both rooms. The combined nightly rate of \$300.
Meals	The per diem per-person rate for five days applies based on receipts or attestation.
Transportation	Requested program transportation for five days based on receipts or attestation.
Lost Wages	Parent 1 (warehouse supervisor — salaried): not eligible for lost wages. Parent 2 (retail associate — hourly, \$18/hr × 8 hrs = \$144/day): was scheduled to work 4 days during the Evacuation Period. Submits pay stubs, work schedule, and employer confirmation.
Loss of Use	Qualifies as a Household — no additional documentation required

Compensation Breakdown

Compensation Category	Rate	Days / Qty	Amount
Hotel / Lodging – Room 1	\$150 / night	5 nights	\$750
Hotel / Lodging – Room 2	\$150 / night	5 nights	\$750
Combined nightly total: \$300			
Transportation (Per Household)	\$20 / day	5 days	\$100
Meals – Parent 1 (Per Person)	\$50 / day	5 days	\$250
Meals – Parent 2 (Per Person)	\$50 / day	5 days	\$250
Meals – Minor 1 (Per Person)	\$50 / day	5 days	\$250
Meals – Minor 2 (Per Person)	\$50 / day	5 days	\$250

Compensation Category	Rate	Days / Qty	Amount
Lost Wages – Parent 1	Salaried — not eligible	—	\$0
Lost Wages – Parent 2	\$144 / day (hourly)	3 scheduled days	\$432
Household Loss of Use	\$500	—	\$500
TOTAL ESTIMATED COMPENSATION			\$3,532

Scenario 2: The Whitaker Family

Family of 4 | No hotel receipts (stayed with relatives) | No transportation | Retired and caregiver

Household Profile

Household Size	4 people — 2 adults, 2 minors (ages 6 and 14)
Days Evacuated	4 Days
Lodging	Stayed at a relative's home — no hotel receipts to submit
Meals	The per diem per-person rate for four days applies based on receipts or attestation
Transportation	Transportation not requested
Lost Wages	Adult 1 (Retired): no employment income — not eligible. Adult 2 (stay-at-home caregiver): no employment income — not eligible.
Loss of Use	Qualifies as a Household — no additional documentation required

Compensation Breakdown

Compensation Category	Rate	Days / Qty	Amount
Hotel / Lodging (Per Household)	N/A — no receipts	—	\$0
Meals – Parent 1 (Per Person)	\$50 / day	4 days	\$200
Meals – Parent 2 (Per Person)	\$50 / day	4 days	\$200
Meals – Minor 1 (Per Person)	\$50 / day	4 days	\$200
Meals – Minor 2 (Per Person)	\$50 / day	4 days	\$200
Transportation (Per Household)	Not requested	—	\$0
Lost Wages – Adult 1	Retired — not eligible	—	\$0
Lost Wages – Adult 2	Stay-at-home — not eligible	—	\$0
Household Loss of Use	\$500	—	\$500
TOTAL ESTIMATED COMPENSATION			\$1,300

Scenario 3: Marcus T.*Single-person household | Hotel with receipts | Transportation requested | Hourly worker***Household Profile**

Household Size	1 person
Days Evacuated	5 Days
Lodging	Booked a hotel room at \$300/night — submitting itemized receipts
Meals	The per diem per-person rate for five days applies based on receipts or attestation.
Transportation	Requested program transportation for five days based on receipts or attestation.
Lost Wages	Hourly worker at a grocery distribution center: \$20/hour × 8 hours/day = \$160/day. Works a regular Monday-to-Friday schedule and was scheduled for all 5 weekdays during the Evacuation Period. Submits pay stubs, work schedule, and employer confirmation — eligible.
Loss of Use	Qualifies as a Household — no additional documentation required

Compensation Breakdown

Compensation Category	Rate	Days / Qty	Amount
Hotel / Lodging (Per Household)	\$300 / night	5 nights	\$1,500
Meals – Person 1 (Per Person)	\$50 / day	5 days	\$250
Transportation (Per Household)	\$20 / day	5 days	\$100
Lost Wages	\$160 / day (hourly)	3 days	\$480
Household Loss of Use	\$500	—	\$500
TOTAL ESTIMATED COMPENSATION			\$2,830

Scenario 4: The Nguyen Family

Family of 3 | Hotel receipt at \$400/night | No transportation | No hourly workers

Household Profile

Household Size	3 people — 2 adults, 1 minor (age 4)
Days Evacuated	5 Days
Lodging	Stayed at Airbnb with itemized receipts showing \$400/night with evidence showing that \$400/night was reasonable, caused by the evacuation, and necessary
Meals	The per diem per-person rate for three days applies based on receipts or attestation.
Transportation	Transportation not requested
Lost Wages	Adult 1 (software engineer — salaried): not eligible for lost wages under the program. Adult 2 (freelance consultant — self-employed): not eligible; lost wages apply to hourly employees only. For lost wages, adult 2 can submit a ‘Business’ claim.
Loss of Use	Qualifies as a Household — no additional documentation required

Compensation Breakdown

Compensation Category	Rate	Days / Qty	Amount
Hotel / Lodging — actual receipt	\$400 / night	3 nights	\$1,200
Meals – Adult 1 (Per Person)	\$50 / day	3 days	\$150
Meals – Adult 2 (Per Person)	\$50 / day	3 days	\$150
Meals – Minor (Per Person)	\$50 / day	3 days	\$150
Transportation (Per Household)	Not requested	—	\$0
Lost Wages – Adult 1	Salaried — not eligible	—	\$0
Lost Wages – Adult 2	Self-employed — not eligible	—	\$0
Household Loss of Use	\$500	—	\$500
TOTAL ESTIMATED COMPENSATION			\$2,150

